

STEP BY STEP PROCEDURE FOR FILING A COMPLAINT ON DESIGNATED E-MAIL ID :

Complaints Centralized Grievance e-mail ID : compliance@skycommodities.com

Clients have any grievance/dispute, send mail to the above ID from their Registered e-mail ID by mentioning their Client Code/Beneficiary Code details alongwith the particulars.

Client will be given acknowledgement of receiving the e-mail with complaint No. within next working day

Depending on the nature of the issue, investigation will be done and the response will be provided to the client within 3 working days.

Client can track their complaint by referring the complaint No. provided already and uses the same No. for follow up.